

General Questions

What is the rental fee for Willow Falls Resort Weddings and what does it include?

- Please see [here](#) for wedding rental fees.

Do you offer venue rental services for events other than weddings?

- Yes- please request [quote](#)

Do you charge extra fees after 200 guests?

- Yes- We want to make sure that all of your guests are comfortable and that your wedding and reception flow harmoniously. Therefore, we do charge an extra fee to cover additional staff members needed on site.

What is the building capacity (seated) for an indoor wedding?

- 250 total guests including bridal party

There is a fee of \$275 to flip the ceremony space to reception layout after the ceremony to accommodate for reception, regardless of guest size.

Is there a deposit to book and when is the remaining balance due?

- 30% deposit is required upon booking. The remaining balance is due six months prior to event.

Do you have a cancelation policy?

- The deposit is non-refundable. There is a three day right of rescission after the contract has been signed. If you need to change the date of wedding/event, you have until six months prior to event to make changes- penalty free. After six months, there is a \$500 restocking fee to change the date AND changes must be made three months prior to event.

***** Due to COVID- these policies have changed-please inquire.**

Do I need to schedule a tour or can I just stop by?

- We kindly request tours by appointment only. Please request tour [here](#).

Do you have overnight accommodations?

- Yes! We have four brand new cabins onsite to accommodate up to 41 guests (counting wedding party).

What is included with all of your wedding packages?

All of your furniture is included!

- 200 Walnut Chiavari Chairs
- 200 Bamboo Chairs
- 3 Farmhouse Tables
- 30 60” round banquet tables
- 4 36” round tables
- 2 6’ rectangular tables
- 6 6’ plastic buffet tables

- All site décor, which includes string lighting & Chiffon
Please see here for inventory.

Do you provide table linens?

- We only provide table linens for your total guest count, not exceeding 200 guests. After 200, fees apply.

Will a staff member from the venue be at my event/wedding?

- We will meet with the leader of wedding the week of wedding to go over all important details. There will NOT be a staff member onsite throughout the entire wedding. Clients will have access to contact numbers for staff.

Do you have vendor restrictions?

- No. However, we do have a preferred vendor list. All outside vendors not listed on our list must be approved prior to reserving. If vendor is not approved, you will risk refusal of vendor.

Do you provide dinnerware, barware, or utensils?

- No. Willow Falls provides an amazing venue, upgraded chairs, tables, and lots of décor at no additional cost.

Is there an additional fee to rent the patio and reception venue?

- No. With all of our packages, you will have exclusive access to the both the outdoor site, indoor site and patio.

Do you have a full commercial kitchen and is that included in the price?

- Yes! We have a full commercial kitchen that is included in all of our packages.

Are you dog friendly?

- Yes! We do not allow any other animals, other than dogs. Dogs must be supervised at all times and must remain leashed while on the property.

Do you provide a “Wedding Day Coordinator?”

- Yes! We provide a day of wedding coordinator in all of our packages except for the ‘Pop up package.’ Please [read here](#) for details about our wedding coordinator.

What is the shut- down responsibility of renting party at the end of night?

- We kindly ask that you leave no liquid spills uncleaned, and pick up any trash from the floors/tables. Please securely tie trash bags and leave in trash canister.
- Please turn off all lights, including string lights, close all doors and lock up before leaving.

- Please ensure that kitchen is not left with uncleaned dishes/cookware. Additionally, make sure stovetop and oven are turned off. (This is all responsibility of your caterer).

What is the end time for weddings?

- 11 pm

Do you allow alcohol?

- Yes we do! We do require your bartenders to be licensed and insured.

Do you require an event insurance?

- Yes we do. This is for your protection as well as ours! Take the worry and stress away from your wedding day.