

General Questions

What is the rental fee for Willow Falls Resort Weddings and what does it include?

- Please [see here](#) for wedding rental fees.

What is your alcohol policy?

- We are BYO; however, you must provide a licensed and insured bartender to serve any and all alcohol. Additionally, you must purchase a liquor liability policy for your event.

What is the end time for Wedding Ceremonies/Receptions?

- 11:00 pm

What is the building capacity (seated)?

- 250 total guests including bridal party

How large of a wedding can you accommodate in the Chapel?

- 250

There is a \$275 flip fee to flip the ceremony space to reception layout after the ceremony for any weddings larger than 200 guests or if you plan on flipping the ceremony space into reception (regardless of guest size).

Is there a deposit to book and when is the remaining balance due?

- 30% deposit is required upon booking. The remaining balance is due six months prior to event.

Do you have a cancelation policy?

- The deposit is non-refundable. There is a three day right of rescission after the contract has been signed. If you need to change the date of wedding/event, you have until six months prior to event to make changes- penalty free. After six months, there is a \$500 restocking fee

to change the date AND changes must be made three months prior to event.

***** Due to COVID- these policies have changed-please inquire.**

Do I need to schedule a tour or can I just stop by?

- We kindly request tours by appointment only. Please request tour [here](#).

Do you have overnight accommodations?

- Yes! We have four brand new cabins onsite to accommodate up to 42 guests (counting wedding party).

Will a staff member from the Venue be at my event/wedding?

- We will meet with the leader of event/wedding the week prior to wedding to go over all important information. We will then check on the event throughout the day. There will NOT be a staff member on site the entire time of wedding/event. Clients will have cell phone numbers to reach in case of emergency.

What is included with all of your wedding packages?

- Day of Wedding coordinator
- 200 Walnut Chiavari Chairs
- 200 Bamboo Chairs
- 3 Farmhouse Tables
- 30 60” round banquet tables
- 4 36” round tables
- 2 6’ rectangular tables
- 6 6’ plastic buffet tables
- All site décor, which includes string lighting & Chiffon
Please see here for inventory.
- Outdoor seating for vineyard site
- Full commercial kitchen
- Sound system

- Dance floor
- Parking/shuttle service
- Champagne toast
- Tablecloths only for reception

Do you provide table linens?

- We provide black or white linens for your total guest count, not exceeding 200 guests. Additional colors are available for additional cost. We do not have extra linens on hand and do not provide linens for rehearsal dinner.

Do you have vendor restrictions?

- No. We have zero vendor restrictions, but we do have a preferred vendor list. You are allowed to choose vendors not included on our list, but they must be approved prior to wedding.

Do you provide dinnerware, barware, utensils or napkins?

- No. Willow Falls provides an amazing venue, upgraded chairs, tables, and lots of décor at no additional cost.

Is there an additional fee to rent the patio and reception venue?

- No. With all of our packages, you will have exclusive access to the both the outdoor site, indoor site and patio.

Do you have a full commercial kitchen and is that included in the price?

- Yes! We have a full commercial kitchen that is included in all of our packages.

Are you dog friendly?

- Yes! We do not allow any other animals, other than dogs. Dogs must be supervised at all times and must remain leashed while on the property.

Do you provide a “Wedding Day Coordinator?”

[Document title]

- **Yes! Please [read here](#) for details about our wedding coordinator.**